



**BLACKSTONE VALLEY  
BOYS & GIRLS CLUB**  
*"The Positive Place for Kids"*

**2023 Summer Program**

# **Parent Handbook & Policy & Procedures**

P.O. Box 283,  
115 Canal Street  
Blackstone MA 01504  
508-883-6363  
[www.bvbgc.com](http://www.bvbgc.com)

## **MISSION STATEMENT**

As a community based, non-profit chartered member of the Boys & Girls Clubs of America our mission is very specific: create “The Positive Place for Kids” in the Central Blackstone Valley.

Our purpose: help develop positive esteem in our young people in order that they maximize their fullest potential as individuals. To this mission and our purpose we have dedicated our existence.

## **HISTORY**

In 1804, the Blackstone Manufacturing Company (BMC) purchased 254 acres of land in the South Parish of Mendon. This land was eventually incorporated as part of the town of Blackstone. During the 1800’s, the BMC operated as a textile mill.

In the late 1950’s, Earl Tupper purchased the 254 acres of land from the BMC. Mr. Tupper used the land primarily to manufacture and store his newly invented Tupperware plastic products. Eventually, Mr. Tupper built a 12 acre park to be utilized by Tupperware employees and their families.

Tupperware Company was sold in the late 1980’s to the Blackstone Smithfield Corporation. After the transfer of ownership, the park was not used from 1988 through 1995. In response to a critical shortage in local after-school and youth services, a group of concerned Blackstone Valley residents formed the non-profit Blackstone Valley Boys & Girls Club (BVBGC) and leased the 12-acre park from the new owners in 1995.

With the help of volunteers and a very limited budget, the concerned local residents successfully ran a summer program for 400 children. In 1996 David King, Executive Director of the Champlin Foundation, visited the 12-acre park and subsequently approved a Champlin Foundation disbursement of funds to purchase the site from the Blackstone Smithfield Corporation.

We take a program and facility oriented approach. Through generous donations and grants from The Boys & Girls Clubs of America as well as many Foundations. The campus currently houses a new 12,000 square foot gymnasium, an in-ground swimming pool, amphitheater, playground, a 1811 granite Stone House recreation center (formerly used to store Mr. Tupper’s plastic products) and administrative offices all in a charming treed setting along the Blackstone River.

Today, we have 1300+ members who utilize the club for year-round activities. Our summer program, after-school programs and athletic programs all incorporate the Boys & Girls Clubs of America’s strategy of promoting learning and cultural enrichment through a variety of activities. Our programs for children have truly become “THE POSITIVE PLACE FOR KIDS.”

## **GOALS**

The Club hopes to provide a quality experience for members such as be safe with themselves and with others; feel good about themselves; develop self-control and good coping skills; appropriately express their feelings; become more independent; balance their needs and wants with those of others; learn new problem-solving skills, including non-violent conflict resolution; and, providing children with expectations that are clear, age-appropriate and applied in a consistent manner.

## **GENERAL INFORMATION**

This policy manual is intended to make operations run smoothly and fairly so that everyone may enjoy the Club. Please abide by these guidelines. Failure to follow these policies and procedures will be dealt with accordingly. All Staff members are CPR and First Aid certified. Program Dates are Monday through Friday, starting Tuesday, June 20<sup>th</sup> to August 25<sup>th</sup>

- Summer Office Hours are Monday through Friday, 7:30-5:30pm
- Summer Program Operating Hours are Monday through Friday, 7:30-5:30pm.

## **ELIGIBILITY**

Each child is required to become a member of the Blackstone Valley Boys & Girls Club. The registration fee is \$20.00 and allows members to utilize programs throughout the year. For the 2023 Summer Program, children must be 6 years old by the start date of the program and entering 1<sup>st</sup> grade in September of 2023 and 13 years or younger by the start date of the summer program. No member will be allowed to participate in our Summer Program unless registered and paid in full.

## **PROGRAMS**

- **BASIC SUMMER PROGRAM**  
This program is designed for recreational use of the club. A basic member can utilize the facility Monday through Friday from 9:30 a.m. to 3:30 p.m.
- **EXTENDED SUMMER PROGRAM**  
This program is designed for working parents. An extended member can utilize the facility Monday through Friday from 7:30 a.m. to 5:30 p.m.
- In the event you are unsure of what program you will need in the summer, we ask that you please register for the Basic Program. Members will only be allowed to switch from Basic to Extended for an additional fee of \$255.

## **REGISTRATIONS**

We will continue to take registrations until our program enrollment limit is reached.

- Required upon Registering - A Summer Program registration form, copy of the most recent immunizations, a copy of the birth certificate for new registrations and full payment or deposit. We take cash, check, and credit card. Checks made payable to BVBGC and the member's name written on the memo line. More information and forms are available on our website [www.bvbgc.com](http://www.bvbgc.com).

## **FEES, DISCOUNTS & OPTIONAL PAYMENT PLAN**

The Extended Program is \$1025 per child and the Basic Program is \$770 per child. There is an additional \$20 membership fee that is due upon submitting your registration form. The 1<sup>st</sup> child and 2<sup>nd</sup> child are full price and we offer a 50% discount off the program fee and the membership fee for the 3<sup>rd</sup> and 4<sup>th</sup> child.

A Payment Plan is available and posted on our website, [www.bvbgc.com](http://www.bvbgc.com) stating the fees due upon submission of paperwork and due dates for the 2<sup>nd</sup> and final payment. Payment plans are not offered after the final payment due date. To guarantee your child's registration and deposit, payments must be made on or before the designated days stated in the payment plan.

## **REFUND POLICY**

- There is a \$25.00 return check fee.
- All membership & program fees are non-refundable & non-transferable.
- All fees must be paid in full before entry into the program.
- No refunds will be given to expelled members.
- Refunds will not be given to members switching from the Extended Program to the Basic Program.
- Reimbursements need board approval; if approved members will be charged an administration fee of 10% or minimum of \$10 will be charged.

## **VISITORS**

Visitors are not allowed on Club property during business hours unless the purpose of their visit is Club office business. All visitors will be required to register at the Welcome Center and will be issued a visitor's pass. A positive identification will be required. No visitor will be allowed to roam the Club grounds during summer operation hours.

## **CLUB CLOSING**

If the Club is closed due to severe weather, announcements will be made on WNRI or WPRO radio stations as well as our Facebook Page – Blackstone Valley Boys and Girls Club.

- The Club will be Closed, Tuesday, July 4, 2023 in observance of the July 4<sup>th</sup> Holiday.

## **NO ANIMALS or PETS**

For the safety of our members, no animals or pets are allowed on Club grounds. When dropping off or picking up your child please refrain from bringing your pet with you onto the grounds.

## **TELEPHONE**

Club telephones are not available for member use except in emergency situations, which is to be decided by the office staff.

## **ATTENDANCE**

If your child cannot attend a day of our Summer Program, parents ARE NOT REQUIRED to inform the Club. The Club does not check on absentee members at the beginning of the day.

## **MEMBERSHIP IDENTIFICATION**

Each member *MUST* check-in at the Welcome Center to show attendance. The member will then proceed to their group where group staff will also check them in. When a member is picked up by an authorized person, they must check-out at the Welcome Center. See check-out procedures.

## **LOCKERS**

Lockers are available to members who attend the summer program. Lockers are \$30.00 and can be purchased at registration. There are a limited amount of lockers and they are available on a first come, first serve basis. Combination locks are provided by the Club. No outside locks are to be used on Club property. Combinations are kept at the Welcome Center throughout program. Members may share their lockers with a sibling ONLY. If you pay for your child to have a locker, please teach them not to share their locker combination with other members. This is to prevent stealing. No members will be allowed to enter the locker area unless they have paid for a locker and been given a locker pass by their staff.

## **MEMBERS WALKING OR BIKING**

Some members will be permitted by their parents to arrive and depart the Club daily on their own. Please note that this requires a special release form and that only one entry into the Club and one exit out of the Club each

day will be allowed. Members entering the Club on bikes must walk their bikes into the Club's entrance for safety purposes. Bikes must be parked at bicycle racks and should be locked for safekeeping.

### **RECOMMENDED ITEMS**

Please clearly mark all personal property with a permanent marker for identification purposes:

- A Backpack
- Refillable Water Bottle – there are multiple water filling stations located around the park
- Lunchbox with Snacks
- Swim suit and towel
- Extra change of clothes
- Sunscreen (30 SPF or higher)
- A hat
- Fishing Poles and Tackle Boxes (if member will be participating in fishing)
- Money for Ice Cream and Concession stand

### **PROHIBITED ITEMS**

**The Blackstone Valley Boys & Girls Club Staff is not responsible for any equipment/personal belongings of members. If the below prohibited items are found within a member's possession, the Club will confiscate these items and only a parent can retrieve them.** Items will be held in the office. A second offense will result in confiscation of the item(s) for the remainder of the summer program.

- Anything drug, alcohol or tobacco related,
- Any type of Weapon, Explosives, Matches, Lighters,
- Personal Equipment with the exception of fishing gear,
- Animals or Pets,
- Trading cards of any kind,
- Anything Electronic - iPods, iPads, interactive watches, Cell Phones, two way radios, video games, etc

### **DROP OFF PROCEDURES**

It is imperative that you and your child follow the proper drop-off procedures. Please note that the SPEED LIMIT is 5mph on Club property. Please park your car in a marked parking space and escort your child to the Welcome Center. The Welcome Center is the location for Check-In/Out, Lockers, and Lost & Found.

An adult must remain on site with the child until the child is cleared to stay. Please be patient and give yourself enough time to get to work. Once the child is cleared to stay in our program, they will join their group in a designated location.

A BASIC PROGRAM member CANNOT be dropped off before 9:30AM. If your child is dropped off before this time an additional charge of \$20.00 will be billed to you and will be allowed SEVEN days to clear the late fee. If not paid in full a suspension day will occur.

### **CHECK-OUT PROCEDURES**

To pick-up a member from the program, the contact must park their car in the designated parking space and walk to the welcome center where the designated staff will begin the check-out procedure. Staff will not release a member to an individual unless that individual is listed on the Release Form which is found in the Summer Program Registration packet. Once the contact name and proper identification has been met, the contact will sign out the member and the member will be called down to the Welcome Center. If the member is in the pool, please be aware that the wait time could be up to 15 minutes in order for the member to leave the pool, change and proceed to checkout.

**Contacts must show proof of identification to the Welcome Center staff ~EVERY DAY~**

To ensure a smooth and faster check-out, please have your ID/License ready.

## **IN THE CASE OF AN EMERGENCY**

We ask that any changes to the Release Form be done prior to that day. We are aware that unexpected circumstances can happen. If an emergency arises and the parent/guardian needs an individual who is not on the Release Form to pick up the member, the parent/guardian must FIRST notify the office of the emergency via telephone-508-883-6363. You will then be informed to email the Club from the email you provided on the registration form, to provide a written request allowing the member to be released to a new contact.

Verbal requests over the phone are not accepted...this is designed for your child's safety. If the parent/guardian sends an individual who is not on the release form to pick up the member, Club staff will not release the member to this individual unless the parent/guardian provides this written request.

**Club email: [blackstonevalleybgc@hotmail.com](mailto:blackstonevalleybgc@hotmail.com)**

Please note these email requests are only valid for that one day.

## **LATE PICK-UP**

All BASIC members must be picked up from the Club by 3:30pm and all EXTENDED members must be picked up from the Club by 5:30pm. If the member is not picked up by program closing time and the Club is unable to reach the member's parent/guardian or emergency contacts, the Club will call the Blackstone Police Department to take custody of the member.

A late fee of \$20.00 will be charged for any pick-up after the program end time. This fee will be invoiced to your home and strictly enforced due to staff inconvenience. Invoices must be paid within 7 days. After the 7 days your child will be suspended until the balance is paid in full. Please note: that the Club reserves the right to charge the late fee even if the member is picked up 1 minute past the program closure time.

## **DRESS CODE**

We realize that the club is open during the hot weather and that members will want to wear cool and comfortable clothing however, we ask that reasonable standards of modesty and good taste are followed. Many Club activities are physically oriented and sneakers or closed toed shoes are mandatory. No SANDALS or FLIP/FLOPS can be worn outside the pool area. If appropriate footwear is not worn, parents will be called to pick up their child or to bring appropriate footwear. Your child will not be allowed to participate in any activities until they have changed into sneakers.

## **SPECIAL LIMITATIONS, SERIOUS HEALTH PROBLEMS AND RESTRICTIONS**

It is the parent/guardian's responsibility to inform the Club on the registration form of a members' medical condition. The supervisor may request a meeting with the parent to discuss if the summer program is a suitable place for the member and if accommodations can be made for the member and their condition. If decided that the Club can accommodate this member, staff will be informed of the condition so the member can be provided with the necessary care.

## **MEDICATION POLICY**

All medications must be administered at home unless specified by a physician. Medications that need to be dispensed during Club hours must be given directly to the supervisor on the member's first day, along with the Club's Medication Administration form that can be found on our Club website or in our Club office. All medications must be in a labeled original pharmacy container with the member's name, prescription name and directions for its administration and storage.

If members need *prescription medications* administered during program hours, the Medication Administration form must be completed and signed by the physician prescribing the medication and signed by the parent/guardian. If members need *non-prescription/OTC drugs* administered during program hours, parents must fill out the Medication Administration form and only the parent is required to sign; physician signatures are not required for non-prescription/OTC drugs.

When prescription or non-prescription medications are administered, staff will maintain a written record of the administration on the Medication Administration form which includes the time and date of each administration, the dosage, the name of the staff member administering the medication and the name of the child. On the child's last day, all unused medication shall be returned to the parent/guardian. Verification is required before medication will be returned. Please bring identification.

### **TREATMENT for ILLNESS**

It is extremely important that any changes in phone numbers or emergency contacts are updated and reported immediately to the office. Staff will actively monitor members throughout the day for symptoms of any kind, including fever, cough, shortness of breath, diarrhea, nausea and vomiting. If a member exhibits signs of illness, they will be separated from the group and brought to the First Aid station. The attendant shall ask the member questions about their condition and take their temperature. If the member's temperature is higher than 100 degrees or if it is determined that the member should go home, parents will be contacted. A message will be left on each phone call tried. If a parent/guardian cannot be contacted, the authorized emergency contacts will be called as listed on the member's registration form. If no parent or emergency contact can be reached, the member will remain in the first aid station until a contact returns the phone call. Upon determination of dismissal, we expect the member to be picked up in a timely manner and if needed, the family should consult their healthcare provider to determine if any testing or other medical care is needed. A doctor's note will be required to clear the member before returning to the program.

### **INJURIES**

If a member becomes injured while at the Club, all staff are CPR and First Aid certified and provide the necessary treatment. Treatment can include: cleaning a wound, applying ice or a bandage, Triple Antibiotic Ointment, Calamine Lotion, Eye Wash and/or Burn Spray. If the member is seriously injured and requires immediate professional medical treatment (head injury, bone break/fracture, sprain, a wound with excessive bleeding), the Club will contact 911 and the Blackstone E.M.T.'s will transport the member to the hospital. A Club employee will escort the member in the ambulance with the member's file. The Club will communicate with the parent and the parent must meet the ambulance and staff at the medical center. Following any treatment, the staff who witnessed the incident will complete a report which will be shown to the parent/guardian upon dismissal. A copy can be given upon request.

### **CONCESSION STAND & ICE CREAM CART**

The Concession Stand is only to be used by members for eating or using the bathroom. Shoes and clothes must be worn at all times. Group lunch times will be scheduled between the hours of 10:30am to 1:30pm. The Ice Cream Cart will open after each group has finished their lunch. A concession menu and ice cream cart menu with prices will be posted on our website as well as posted in the concession area. Staff are not responsible for monitoring how much your child spends on a daily basis so please discuss the daily limits with your child and what to buy that day.

### **LUNCH**

Members must eat lunch with their age group during their scheduled lunch time. Members are called out of the pool according to their group, prior to their scheduled lunch time. Members can either bring their lunch or purchase their lunch from our Concession Stand. a group's lunch time, concession cards and money pouches will be distributed to the member.

### **CHARGE LUNCH SLIP**

If the member forgets their lunch or lunch money, the Club will issue a Charge Lunch Slip. This slip will ensure that the member will receive a lunch for that day. The parent/guardian will receive a bill at check-out; this bill must be paid by the next day of the member's attendance.

## **THE BANK PROGRAM**

The Club does not recommend that members carry money with them during the day. The Club asks that the members take advantage of the Bank Program to ensure no one is carrying money. Members that utilize the Bank Program will be assigned a money pouch. Members can deposit their money in their groups bank at the start of the day and will have access to the pouch to buy food and ice cream.

- At the end of the program, parents have 30 days to claim any money left in the money pouch. Once the 30 day period ends, the money will be considered a donation and will be deposited into our Club's scholarship program.

## **CONCESSION CARD PROGRAM**

Purchasing a concession card is an alternative to having money. Those children that have a concession card will be assigned a money pouch. Each card will print the member's name and photo so cards can only be used by that member. This program is most suitable for a younger member but all ages can use this program.

Cards can be purchased for \$10 and can be purchased by calling the Club Office at 508-883-6363 to pay with a credit card or you can order a concession card in person at our Club office by paying cash, check or credit card. Concession cards need to be ordered by 10am in order to be used that day.

- Concession cards can be purchased the first week of the program however, they will not be available to use until the 2<sup>nd</sup> week of the program.
- Concession cards are voided at the end of the program and there are no reimbursements on concession cards.

## **GROUPS & DAILY SCHEDULE**

Age Groups are based on the grade the member is entering for the 2023-2024 school year. Staff are assigned to each group. Each age group will occupy a "Zone" and throughout the day the groups will rotate around the facility and visit each Zone as well as have the opportunity to use the pool. Throughout the day, members will have opportunities to participate in a variety of activities at no extra cost. Members will be instructed to clean up after themselves before leaving their area. Everyone will take part in picking up their trash prior to transitioning.

- Red Group - consists of members going into grades 1 and 2 as well New 3rd grade members.
- Green Group - consists of members going into grades 4 and 5 as well as Returning 3rd grade members.
- Blue Group - consists of members going into grades 6, 7, & 8

## **CLUB ZONES**

- ZONE #1 - upper basketball court, soccer complex, digging area, badminton/pickle ball court,
- ZONE #2 - Gymnasium, Playground, Complex, Wall Ball, and Gazebo
- ZONE #3 - Stone House, lower basketball court, baseball field, volleyball and soccer field
- The POOL – outdoors/in-ground

## **RATIO**

Our staff to member ratio on land is 1:15.

Our lifeguard to member ratio in the pool is 1:25.

## **TORCH CLUBS**

Based on recommendations made from our members, we have created the Torch Club program giving our older members a greater sense of responsibility and freedom as they work on committee's that will improve their community both inside and outside the Club. Examples are: Photography Crew and Ice Cream Cart Crew.



## **LOST & FOUND**

Lost & Found will be displayed daily and will be discarded bi-weekly, on Fridays. If the member's name is on the item, we will return to you at check-out. Please take the time to mark all belongings that come to the Club.

## **BATHROOMS AND CHANGING ROOMS**

Bathrooms and changing rooms are to be used for their intended purpose and not an area to hang-out. There is no running or horse play as these areas could be wet; we don't want anyone to get hurt. Please speak with your child about the importance of privacy and to use modesty while in these areas. A note for parents of younger members - it is a good idea for the member to practice changing into and out of their bathing suit -on their own- as well as practicing how to pack belongings into their bag and checking to make sure nothing is left behind. Please make sure all belongings are labeled with the member's name.

## **INCIDENT FORMS**

The Club uses incident forms to inform parents of their child's unacceptable behavior. These forms are one of the ways staff communicates to the parent about their child's behavior. They are written by the staff and signed by the staff leader of the group and if needed, the lifeguard director and administration. A disciplinary action will be stated on the incident form and if needed, possible expulsion from the club. Parents must sign off on these forms. It is the parents' responsibility to read the Code of Behavior below and teach these rules to your child before they enter the Club.

### **CODE OF BEHAVIOR:**

BLACKSTONE VALLEY BOYS & GIRLS CLUB rules are designed for member protection and will be strictly enforced. Please remember all of these rules are in place for your child's protection.

### **MEMBER DISCIPLINE**

The following rules, if broken, will result in automatic expulsion from the Club and immediate notification to the police department:

- ANYTHING DRUG, ALCOHOL OR TOBACCO RELATED
- ANY TYPE OF WEAPON or EXPLOSIVES
- ANY SEXUAL MISCONDUCT

**The following rules may lead to expulsion even if it is the first offense:**

- LEAVING THE CLUB WITHOUT FOLLOWING PROPER SIGN OUT PROCEDURES (applies to parent & child)
- FIGHTING
- STEALING
- VANDALISM
- BEING ON THE TRAIN TRACKS, BY THE RIVER, OR ANYWHERE OFF OF CLUB PROPERTY

### **OTHER RULES:**

- No littering
- No swearing
- Members are expected to respect the rights, safety and welfare of all other members and staff
- Fair play in all activities
- Follow directions given by staff
- Follow all pool rules
- Members must be in an appropriate age supervised zone at all time

A member will be given a time out for disruptive behavior with the intention for him/her to “cool off” and think about their actions. The minutes of the time out will be equal to the member’s age. If the behavior continues, the member will then lose their free time for that day and an incident report will be written up.

### **ACTIONS:**

1. First Offense – written warning/notify parents
2. Second Offense – one day suspension
3. Third Offense – one week suspension
4. Fourth Offense – automatic expulsion

**FIGHTING WILL LEAD TO AN AUTOMATIC SUSPENSION. THE NUMBER OF DAYS IS TO BE DETERMINED BY THE PROGRAM DIRECTOR, EVEN IF IT IS THE MEMBER’S FIRST OFFENSE.**

**Remember, there will be no refunds if an expulsion occurs.**

### **ANTI-BULLYING POLICY**

The Blackstone Valley Boys and Girls Club defines “Bullying” as the repeated pattern directed at another person by one or more members that results in that person being intimidated or harassed or results in the physical or emotional injury of the person.

Bullying could be one of the following but is not limited to:

- Pushing, hitting, kicking or throwing things at someone.
- Stealing or damaging another person’s property.
- Name-calling or teasing, spreading rumors about someone.
- Intentionally excluding someone from a group.

As a club member (and parent/guardian of a club member) I understand the definition of bullying and the behaviors that are considered bullying mentioned above and pledge to uphold the following expectations:

- Abide by the Blackstone Valley Boys and Girls Club policy of NO BULLYING by refraining from the behaviors that are outlined under the Definition of Bullying above.
- Treat everyone with kindness and respect.
- Resolve disagreement with others peacefully and ask an adult staff if I need help.
- Report incidents of bullying to a trusted staff member.
- Encourage others to treat all club members with respect and courtesy.
- Practice kind behavior and ask for help when I don’t know how to handle a situation.
- Help make the club a positive place where everyone feels safe, heard, and respected.

The Club strives to establish prevention of bullying by teaching expected social behaviors that members should engage in and display to their fellow peers. The Club encourages members to report any acts of bullying to a supervisor or group staff who are trained to accurately investigate and assess the situation to determine exactly what occurred: real bullying, peer teasing or regular conflict. The Club is willing to discuss all matters of suspected bullying with family members. If the investigation proves that bullying did in fact occur, Club staff will submit a report to inform the involved parties and appropriate corrective action will be taken.

## **SUNSCREEN PROCEDURES**

Staff will strongly encourage all members to participate in applying sunscreen but it is the member's responsibility to apply. Parents, please teach your child how to apply sunscreen before the start of the program.

- While in the Group: All groups are required to have sunscreen & water breaks throughout the day. Procedures will vary depending on the group. Staff with younger age groups will physically assist with applying sunscreen, i.e.: member's face, neck, shoulders, and arms.
- While in the Pool: All members will exit the pool every hour for sunscreen & water breaks. Lifeguards will monitor these breaks and instruct members to dry off before they apply sunscreen. Guards will assist younger age groups and physically apply sunscreen to the member's face, neck, shoulders, and arms.

## **FISHING:**

Fishing will start the week of July 3rd. There is a fishing area on Club property that members can utilize on certain days of the week. Members may bring their fishing pole and tackle box on a daily basis or leave it at the Club. Names should be written on all fishing equipment with a permanent marker. Parents should check the child's tackle box before entering the Club to ensure there are no knives or scissors. These will be considered weapons and Member Discipline rules will apply if a member is found in possession of any of these objects. There is no swimming in the fishing area. This will result in an immediate discipline and possible loss of fishing privileges.

## **POOL**

Our outdoor, in-ground swimming pool is open Monday through Friday, weather permitting. All swimmers must bring a bathing suit and towel to the Club and change into their bathing suit using our changing rooms. No member shall wear their bathing suit to the Club. The members will be required to be in a bathing suit and must take a cleansing shower before swimming. There is little shade in the pool area so we recommend that your child wear a swim shirt and hat while in the pool.

Basic members will be required to leave the pool starting at 2:30 to be ready for the program end time of 3:30pm. This is for your convenience and will help eliminate wait time at checkout. Extended members are allowed to stay in the pool until the pool closes.

All members must obey the pool rules (see below) which are strictly enforced by the lifeguards. Swimming privileges will be revoked by the lifeguards at their discretion. Failure to comply with the below rules could result in temporary or permanent suspension of pool use and or disciplinary action from the program director. Our lifeguards have the final say with regards to pool rules.

**POOL RULES** - The Club has the authority to modify and edit these rules accordingly.

- No Running,
- Hanging on ropes, railings or each other,
- Sitting or standing on the Geyserrino splash pad feature,
- Jumping or Diving off the sides,
- Swimmers cannot congregate around the ladders.
- Members are not allowed on ANY part of the guard chair.
- HANDS TO YOURSELF!! (even siblings)
  - No Hitting or Kicking,
  - No Spitting water,
  - No Rough play (chicken fights, piggy back rides),
  - No Throwing or Pushing people in,
  - No Dunking or Splashing

- The following are not allowed in the pool area:
  - Pool toys, Floats or Tubes,
  - Diving masks or Goggles,
  - Ball playing unless directed towards a specific scheduled daily activity supervised by a designated staff,
  - Gum,
  - Band aids,

### **Closing of the Pool**

The closing of the pool can be for several reasons, which include inclement weather such as lightening, a missing member, chemical imbalance, etc. If the pool is closed it must be done in an organized timely fashion which the lifeguards will explain to swimmers.

## **Important Hotline Numbers**

National Child Abuse Hotline	800-422-4453
Child Safety Helpline	866-607-7233
Ethics Point Hotline	866-295-3701
Crisis Text Line	Text CLUB to 741741
Report to Child Protective Services	508-929-1000